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A Natural Attraction

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IMPORTANT NOTICE WATER & WASTEWATER CUSTOMERS

Your Water/Wastewater bill has a new look!

To better serve our customers, we have updated the format of our water/wastewater bill. The redesigned layout is easy to understand and includes more information regarding your account. Some key features of the new bill are:

- Historic Usage Comparison
- Last Payment Received
- Average Daily Utility Cost
- Start and End Date of Billing Period

Effective January 1, 2019 the new rates will be as follows:

| <u>Water Rates:</u> | <u>2018</u> | <u>2019</u> |
|----------------------------------------------------------------------------------------------------------|-------------|-------------|
| Base Charge (per month per unit) <i>(Please note: Residential accounts are billed every 2 months)</i> | \$20.50 | \$21.00 |
| Consumption Per Cubic Metre | \$ 1.20 | \$ 1.23 |
| Consumption Per 100 Cubic Feet | \$ 3.40 | \$ 3.48 |

Wastewater Rates:

| | | |
|----------------------------------------------------------------------------------------------------------|---------|---------|
| Base Charge (per month per unit) <i>(Please note: Residential accounts are billed every 2 months)</i> | \$35.00 | \$35.00 |
| Consumption Per Cubic Metre | \$ 1.20 | \$ 1.40 |
| Consumption Per 100 Cubic Feet | \$ 3.40 | \$ 3.96 |

New – eBilling Services

We now offer eBilling for your Water, Tax, and Dog Tag accounts. Please register at www.quintewest.ca to begin receiving these notices via email.

